

# **GENERAL CONDITIONS**

All the information contained in Product Tariff is CONFIDENTIAL. Rates and conditions for accommodations and services (including transfers, tours and car rentals). All prices are expressed in US American dollars (USD).

### **RATES VALIDITY**

■ Services: the date indicated in each case.

■ Accommodations: the date indicated in each case.

# GENERAL CONDITIONS

### **SERVICES:**

• All Services Rates are per person: adult or child (from 03 to 99 years old) unless otherwise specified. Anyone occupying a seat will be considered a paying adult.

# • TYPES of TOURS that we offer

# **♯** CLASSICAL or TRADITIONAL TOURS

These are standard and traditional services offered in a destination such as city tours and full day tour to nearby town or city. It may include other additional services such a museum entrances, wich will be specified when applicable.

# EXPERIENCE DAY TOUR or SPECIALIZED TOURS

These are tours designed by LARES with an intimate connection with the environment, people and culture. They are tours usually focused on wine, art, gastronomy, nature, culture or outdoors activities such as horseback ridding, hiking, kayaking or birdwatching.

• Please note that the indicated **distances and estimated** times between points are only referential. Services are dynamic and subject to change according to different conditions and situacions.

■ Regular Services: Shared Service, Fixed Time	Table, "Seat in Bus" basis with convenient prices.
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■ Private Services: Exclusive Service with schedule that can be adapter to clients' interests.

■ Combined Services: Combination of Private and Regular Services.

<b>#</b>	1∙ TRANSFERS	Transportation services, from point to point, a one-way trip.  None of them includes waiting time, nor tips.  A transfer service can be provided:  - Without Guide (Only Driver - Usually Spanish-speaking);  - With Guide or Driver-Guide.  Services on the folloging dates will have a 100% surcharge, on: 01·Jan, 01·May % 25·Dec.  Luggage allowance: 1 big suitcase + 1 handbag, per Adult.
	2∙ TOURS	Tours include Guide or Driver-Guide (unless otherwise specified).  Services on the folloging dates will have a 100% surcharge, on: 01·Jan, 01·May % 25·Dec.  Services on the folloging dates will have a 100% surcharge, on: 01·Jan, 01·May % 25·Dec.

None of them includes waiting time, nor tips.

	3- GUIDE / DRIVER-GUIDE SERVICES	In services with Guide or Driver-Guide, <b>English or Spanish</b> languages will be guaranteed.  Other Languages such as German, French, Italian or Portuguese will be confirmed upon request only (most of the time with no rate difference).  Other languages not mentioned (like Russian) will be quoted on request.
*	4∙ FERRY BOAT	Ferry Rates are REFERENTIAL, from point to point and one way trip.  Rates are subject to change without prior notice. Rates may vary according availability and they are only confirmed once ticket is issued.  A services fee of USD 25 per person will be charge to ferry ticket if issued with no other service or accommodation.
<del>=</del>	5- CAR RENTAL	All Prices are indicated "per day" (24 hs period).  Car models are referential for each category and may vary according to fleet availability.

### **ACCOMMODATIONS:**

# • Accommodation Rates are per room per night.

- The "DBL" column refers to a room for two (2) adults, with twin or King/Queen Bed (unless otherwise specified).
- The "TPL" column refers to a room with three (3) individual beds or Double room + additional bed (depending on the hotel configuration).
- Accommodation rates for children and groups must be quoted On Request (always).
- All the accommodations included in this document have been selected by LARES in order to provide a certain level or service.

  Any other accommodation in Uruguay not included in this document, can be quoted on requested.

# • Confirmed / Estimated Rates

We all know how important is for our sales staff to have available rates in order to offer services. Some accommodations take longer than others to define their rates up-front. In order to provide a valid tool to be able to quote in advance, have defined "estimated rates" with those hotels who have not yet defined theirs for the upcoming future. Thes rates are referential and HAVE to be double-checked before booking.

# • Types and Categories

We have defined/created a definition of types of accommodation and categories in order to provide you with a better idea of what clients can expect in each case.

# "TYPE"

The following are definitions of the hotel "types" we have created in order to describe the style and experience the guest will find in each accommodation. Please, remember these definitions are not linked with a Level of Services the passenger will recieve.

They are a "definition of style" to help you understand what your client would expect.

### Hotel

The most standard and common definition. In general, this kind of accommodations are buildings with a big structure and several rooms.

#### Boutique Hotel

Small Hotels, with a reduced number of rooms, generally more focus on design and personalized guest service.

### • Beach Hotel

Hotels where the main experience is related to the beach and the relaxing laid-back atmosphere. It does not mean the building necessarily is on the beach, but definitely the main attraction of it is the seacoast.

## • Countryside Hotel

Hotels located within the countryside usually linked with their natural environment. In some cases, the buildings will be traditional constructions, in other cases, contemporary buildings – The main characteristic is the location in the countryside

#### • Touristic Ranch

Locally known as "Estancias", many of these accommodations were formerly the house of the owners who lived and worked the land and who who decided to open their doors to tourism. In most cases, the property does not produce or breed cattle anymore and have turned into touristic attractions.

### • Traditional Ranch

It is one-step beyond the previous example – they are traditional estancias who have open their doors to tourism but still produce and breed cattle. They are very authentic and represent the countryside lifestyle.

### "CATEGORY"

It refers to the level of service the passenger can expect of the accommodation.

In order of the categories is described from the most exclusive and relevant services, to the more standard service.

# Luxury

Top-notch service and the best infrastructure of the country in terms of accommodation. They offer all the services a 5 star hotel requires.

### Premium Deluxe

Also high quality service but used for more standard/ corporate accommodations.

# Deluxe

This category shows high performance, focusing the service on guest preferences. They might not offer all services like Spa, Restaurant, gym.

# • First Class

Very good service, performing the international standards of service with an optimal price. This range of accommodation has, in general, the best best relationship between service and price.

# • Tourist Superior

One step over the best-price option, in this category the guest have a good service with a good rate.

# • Tourist

It is an option for those who are looking for an acceptable and comfortable service with the best price possible.

All rates contained in this document are subject to change without prior notice, due to Sanitary Situations, Operative Conditions, Government Regulations, or any other unexpected cause.